

ETIP SNET

European Technology and Innovation Platform Smart Networks for Energy Transition

12th ETIP SNET Regional Workshop Parallel Session 4 Consumer and Citizen Engagement: Engaging groups and individuals

Consumer and Citizen Engagement: Engaging groups and individuals

WELCOME AND INTRODUCTION	 Ludwig Karg – B.A.U.M. Consult Esther Hardi – Energiecooperatie 2030
99 SECOND PITCH	 Sergio Olivero - Politecnico di Torino (REC-ECH project) Alessandra Porfido - COMILLAS University (ReDREAM project) Marcel Schweitzer - Technikum Wien (R2EC project)
PANEL DISCUSSION	
	 Laurent Schmitt – Digital4Grids (ETIP SNET Association representative for Final Consumers) Johanna Höffken - Eindhoven University of Technology (BRIDGE representative) Sergio Olivero - Politecnico di Torino (REC-ECH project) Alessandra Porfido & Alvaro Sánchez Miralles - COMILLAS University (ReDREAM project) Marcel Schweitzer - Technikum Wien (R2EC project)

General organisation rules

- Switch off your microphone and Camera
- > Only Panellists and Moderators will have Camera and Microsoft on

Questions & Answer session

> Please write your questions in the *chat on TEAMS*

The entire workshop (including the parallel sessions) will be recorded !

accessing links



> They will be *posted in the chat* before each session change!



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#753046

Select Parallel Sessions 4 (Consumer and Citizen Engagement) at the top left



European Commission

- Which sector are you from?
- In which country is your company/organisation located?
- Which of the following research areas do you represent the most?





Presentation speech

- Johanna Höffken Eindhoven University of Technology (BRIDGE representative)
- Laurent Schmitt Digital4Grids (ETIP SNET Association representative for Final Consumers)





99-Second Pitches

REC-ECH - Sergio Olivero - Politecnico di Torino

ReDREAM - Alessandra Porfido - COMILLAS University

R2EC - Marcel Schweitzer - Technikum Wien





Renewable Energy Community (REC) "Energy City hall" – Magliano Alpi (IT)

- December 18th, 2020 December 31st, 2021
- *Objectives:*

- Comunità Energetica Rinnovabile Magliano Alpi
- other two RECs by September 2021 in the City of Magliano Alpi
- putting the prosumers at the center of Energy Transition and involving citizens
- increasing energy self-consumption
- **benchmarking among commercial digital IoT platforms** used to manage data related to energy flows and to allocate benefits according to prosumers' behaviors
- developing **innovative business models** to generate value at local level and generate resources to reduce energy poverty
- to enable **new energy services** by smart contracting (including the use of *blockchain*)
- replicating the approach at National and EU level:
 - Comunità Collinare del Friuli (15 Municipalities, 50,000 inhabitants)
 - other 7 Municipalities in Italian Regions: Piedmont, Tuscany, Campania and Marche
 - cooperation with the City of Essen (MoU)
- Agreements with







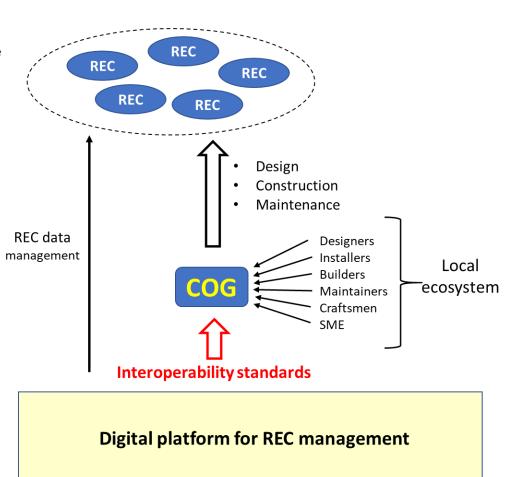


https://cermaglianoalpi.it/?lang=en

The Community Operational Groups (COG) of Magliano Alpi's REC



- Informs residents through institutional channels about the possibility of creating RECs [expression of interest]
- Acts as a super partes guarantor of the process
- Can be a member of some CERs
- Prepares the information campaign with flyers, posts on social networks, neighborhood whatsapp groups with a single contact address where requests for information can be sent.
- Enables the design of offers by a "*local short supply chain*" of companies and professionals through: inspections; consumption analysis; identification of the most suitable experts and companies; commercial proposal for plant construction.
 - Some solutions (e.g. 50% deduction + incentives € 110 / MWh for 20 years) can technically be proposed only by those who are included in the GOC system this is a competitive factor)
 - They know whom to contact to understand and have technical information
 - Have institutional references to guarantee the proposals
 - They trigger a **favorable storytelling**



Contact

Sergio Olivero, Head of Business&Finance Innovation Energy Center of the Politecnico di Torino, sergio.olivero@polito.it President of the Scientific Committee of Magliano Alpi's REC



Citizens



To which degree did the presented project emphasize involvement of consumers, customers or citizens?

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ReDREAM-Overview



ReDREAM will establish a connected user-centred energy ecosystem by:

- <u>enabling the effective participation</u> of consumers and prosumers in the energy market;
- developing a strategy for the creation of a value generation chain based on a <u>revolutionary service-dominant logic (SDL)</u> in which services are exchanged;
- <u>fostering the demand response tools</u> and energy/nonenergy services that enable consumers to participate in the energy market.



FACTS & FIGURES

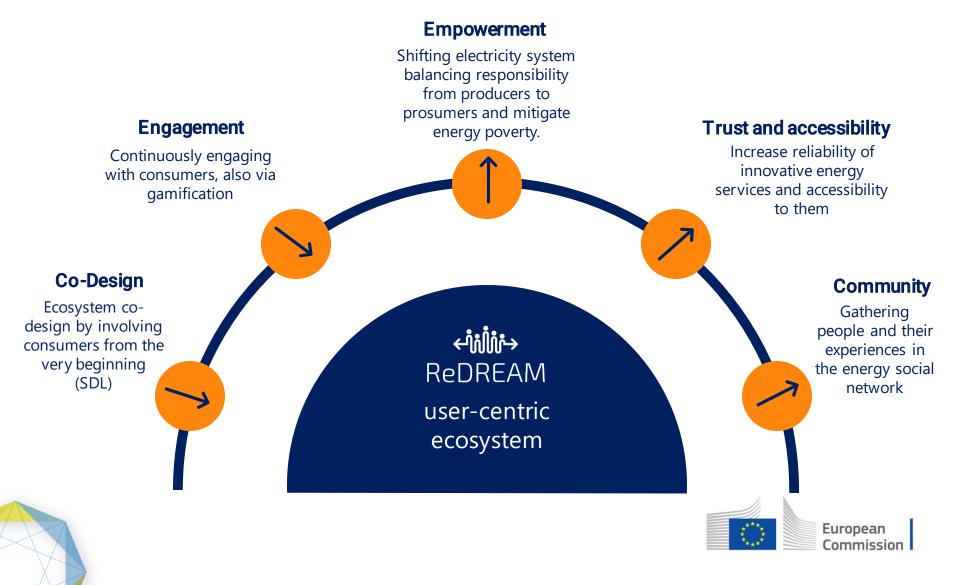
- 15 European partners from 8 different countries
 - 4 Demo sites
 - 36 months, from 01.10.2020 to 30.09.2023
 - 7.2M€ (Estimated project cost)



European Commission

Consumer and citizen engagement







To which degree did the presented project emphasize involvement of consumers, customers or citizens?

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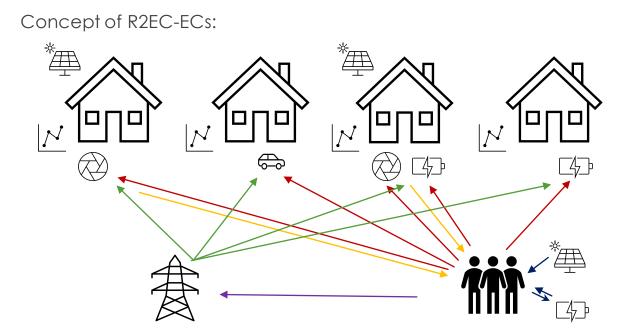
Project Presentation





Austria – Tulbing (1 of 5 oberserved TBs)

Lower Austria Households 466 (approx. 100 observed) Commercial buildings 9 (6 observed)



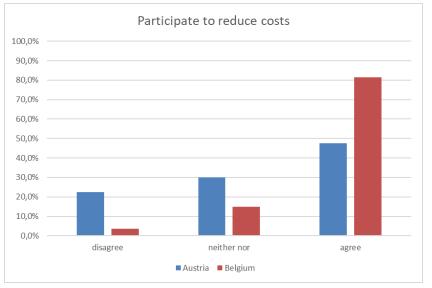


- Aims for the Cells:
- 1.) Co-Creation
- Workshops
- 2.) Developement of Businessmodel
- 3.) Simulation of Cell
- 4.) Implementation in Laboratory

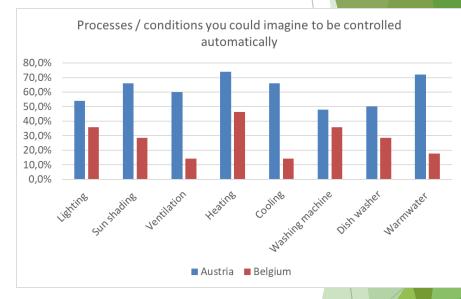
efficent EVN TECHNIKUM ... GreenWatch

PLATERIA ZENERGI 4ward Energy





- Surveys provide insight into reasons for participating in energy cells/energy communities
- Differences between testbeds/countries can yield successful incentives for future initiatives
- i.e. in both countries reducing energy costs is a main driver for participation



- Automated control over everyday processes is essential for load shift potential within cells
- Austria testbed participants exhibit a higher acceptance toward automation of conditions compared to Belgium testbeds





To which degree did the presented project emphasize involvement of consumers, customers or citizens?

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Panel Discussion

Panellists

Laurent Schmitt - Digital4Grids (ETIP SNET Association representative for Final Consumers) Johanna Höffken - Eindhoven University of Technology (BRIDGE representative) REC-ECH project - Sergio Olivero - Politecnico di Torino ReDREAM project - Alessandra Porfido & Alvaro Sánchez

Miralles - COMILLAS University R2EC project - **Marcel Schweitzer** - Technikum Wien

> *Moderators* Ludwig Karg – B.A.U.M. Consult Esther Hardi – Energiecooperatie 2030







Except money – what drives people to actively promote energy transition?

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Questions for the panellists

When following the goal of systemic innovation, how could we best involve the single individuum and what could be models to address and meet the needs of entire groups?







Which concepts will be most valuable to motivate society for the support of energy transition? (tick up to 3)

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Questions for the panellists

What are the knowns and unknowns about group dynamics in cooperative approaches to en-ergy transition and climate neutrality?





Questions for panellists

With ever more societal groups joining forces to reach climate neutrality: To what extent do or should such cooperative actions play a role in the (re)search for a future sustainable energy sys-tem?







www.slido.com #753046 Express in one or two words the main gap in your country RDI agenda related to consumer involvement, citizen engagement and energy communities.



Questions for panellists

How does / did the project combine technical, economic and social re-search? How did you get the customer/consumer/citizen involved?





Results from SLIDO









Thank for your participation and attention! Please attend the Plenary Session from 12:10-13:00.